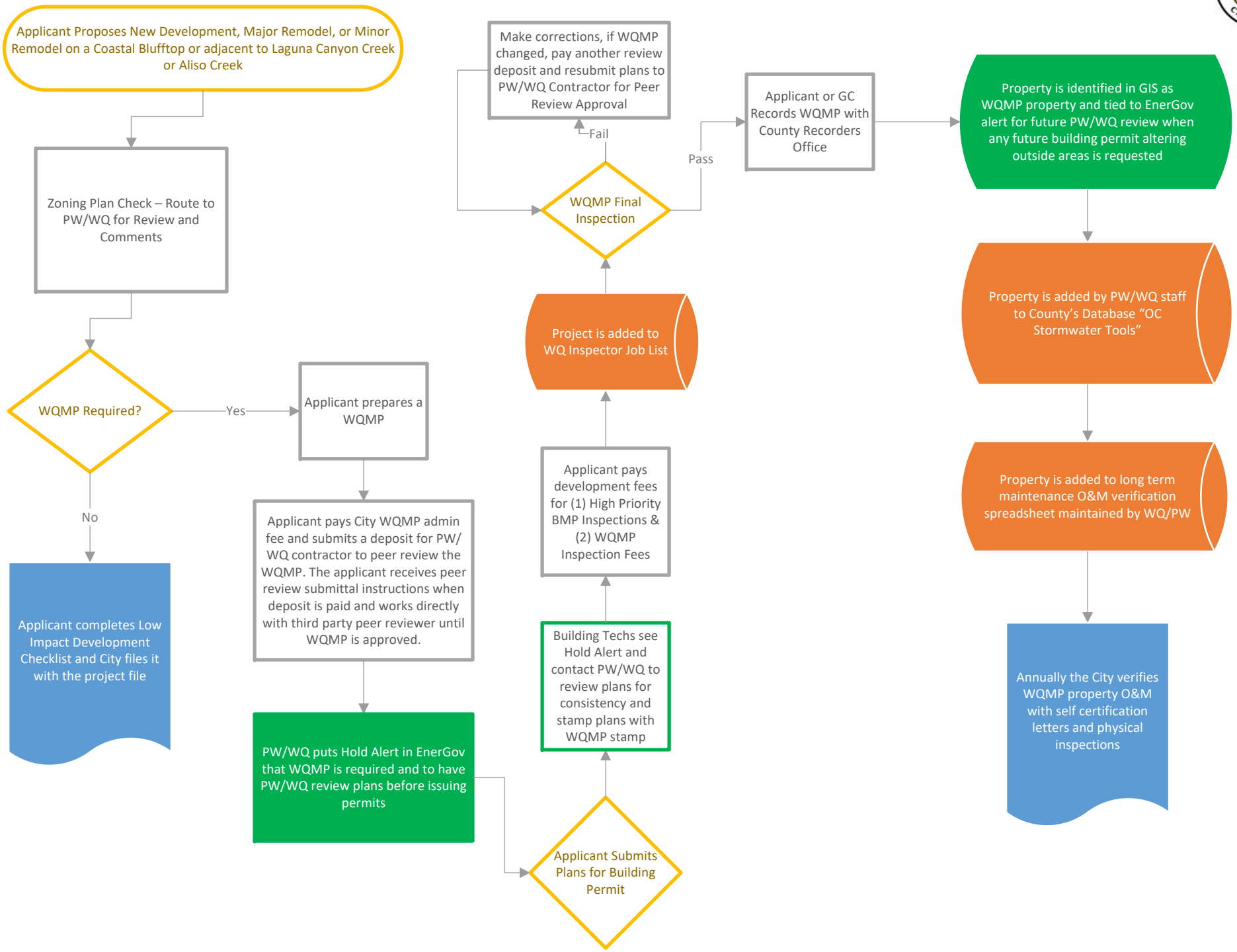WQMP Process Flow Chart