



# How to Safely Recover Food:

## Grocery Stores and Supermarkets

Following these practices can help you safely recover your surplus food, in compliance with Senate Bill 1383 and local ordinances. Items marked with a ★ are necessary to comply with these laws (if your grocery or supermarket is larger than 10,000 sq feet or has a revenue of \$2 million or larger).

### Stop waste from the start!

- Evaluate your methods for inventory management and tracking overproduction. Consider investing in software or staff time to track and reduce shrinkage. This will reduce waste and inventory costs.
- Consider using signage to explain to customers why certain waste-reducing measures, such as limiting offerings at the end of service, have been implemented.
- Set up and advertise a discount shelf for customers, or sign up with a third-party surplus food marketing service for ripe, near-to-expiration, discontinued, or slightly damaged food.
- Consider making surplus food available to staff.

### Plan Your Food Recovery Logistics

- ★ Contract with a Food Recovery Organization (FRO). Please see the [‘List of Edible Food Recovery Organizations’](#) on the City of Laguna Beach website for a listing of available organizations.
- ★ Work with your FRO to set a schedule that meets your storage space and operational needs while maximizing the freshness and amount of edible food for quick redistribution. Notify FRO in advance if you expect to have more surplus than usual, so they can prepare accordingly.
- Establish a dedicated area (in compliance with [CalCode](#)) for storing and labeling (with date and contents) food designated for donation.
- Properly depackage and compost any inedible food or food scraps that are not safe or suitable for food recovery.
- ★ Be ready for inspections, if necessary.
- ★ You must recover the maximum amount of edible surplus food.

### Secure Necessary Equipment

- Food-safe containers or transport bags\*
- Dedicated refrigerator/freezer space
- Labeling and recordkeeping supplies
- Scale, if you are tracking the weight of donated foods (some FROs will track and/or weigh for you)

\*Check the packaging preferences of your FRO partner. Ideally, find an FRO that will work with reusable containers. Reusable containers can be a significant cost-saver and are better for the environment.

## Determine What to Donate and Ensure Food Safety

- Follow standard safety and food handling protocol per [CalCode](#) for all food in your possession, whether it's intended for sale or recovery.
- Package donations in sanitary, food-grade containers or bags. Do not mix different foods in the same container or bag.
- Label containers with type of food and date prepared/stored.
- Donate food nearest its expiration date first.

**For specific questions about food safety, contact the Orange County Environmental Health Division:**

Phone: 714-433-6000 Email: [ehealth@ochca.com](mailto:ehealth@ochca.com)

Confirm your FRO's specific donation policies. You may also use the information below as a rough guide, always deferring to food safety regulations in CalCode:

Potentially Donatable Foods	Foods that Cannot Be Donated
<ul style="list-style-type: none"><li>● Unsold and unserved produce, dairy, meats held at safe temperatures</li><li>● Fresh foods or foods frozen on or before the date on the package</li><li>● Unopened canned/dry-packaged food, securely sealed and dated appropriately, with labeling intact</li><li>● Food near quality expiration dates</li><li>● Lightly bruised or soft produce</li><li>● Non-labeled food products with date and contents recorded</li><li>● Pre-packaged meals sealed appropriately with date and content labels</li><li>● Surplus, unserved prepared foods kept at safe temperatures or cooled down (per CalCode protocol), and labeled with date and contents</li></ul>	<ul style="list-style-type: none"><li>● Contaminated: bad odor, discoloration, moldy and/or bulging packaging</li><li>● If packaging is torn, has holes, dents, or broken seals</li><li>● Food not in its original packaging and missing ingredient label and/or a date</li><li>● Foods previously served to consumer</li><li>● Perishable foods that were not held at safe temperatures</li><li>● Medications, nutritional supplements, infant formula, and alcohol</li></ul>

## Keep Records and Report

- ★ You must keep the following records onsite:
  - Pounds of food recovered each month
  - Copy of your contract with each FRO
  - List of food types being recovered
  - Frequency, schedule, and agreement of pickup/delivery.



Scan the QR to report the required information listed above to the City of Laguna Beach, Public Works & Utilities Department.

This flyer was designed to support local efforts in food recovery and SB 1383 compliance, not supersede them.

Please check with your local Environmental Health Department and SB 1383 compliance officers about specific local rules and regulations.